Strengthening general practice in WA

Practice Assist

Fact Sheet

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Telehealth Service Options

Video Conferencing Service Providers offer additional services that purchasing simple software options may not provide. Ongoing technical support, professional installation or continuous updates of hardware/software are all things that can be available depending on the service provider. Ensure you enquire about these extras when shopping around.

Below is a list of Service Providers that provide telehealth compatible video conferencing services.

Beingthere

Beingthere offers software as a service in the form of powerful high definition video conferencing capable of joint presentations, multipoint conferences and eight times the video quality of many free services. While the focus is towards business meetings and presentations, products are applicable to telehealth. Visit http://bit.ly/Twg0Dm to learn more.

Telstra Business & Enterprise

Telstra offers tailored solutions to health professionals undertaking Telehealth. The features available will dependent on your arrangement with Telstra. The standard system offered by Telstra (Un-Tailored) is the High Definition Telehealth solution.

The Telstra High Definition Telehealth solution is based on a sophisticated mobile cart fitted with high-definition audio/video conferencing and imaging equipment. This unit is suitable for use in hospitals and other medical facilities. To learn more about the High Definition Teleheath Solution, contact Telstra Business & Enterprise on 1300 835 787 or visit http://bit.ly/WBYuCs

Vantage

A meeting solution provider, Vantage provides services for Audio, Web and Video Conferencing. While their focus is towards meetings and conferences, Vantage has developed telehealth solutions including mobile carts which are suited to hospitals, aged care facilities and large practices. Visit http://bit.ly/PbHnHk to learn more about their products.

Fibremed

A private health care organisation that supports clinicians in the use of telehealth technology, Fibremed facilitates the development and maintenance of highly effective working relationships between specialist and primary care clinicians. This assists clinicians to deliver high quality healthcare for all people and especially those people in communities disadvantaged through isolation.

Fibremed members gain access to specialised hardware that will allow them to connect in realtime with other members of the Fibremed 'organisation.' To learn more visit <u>http://bit.ly/PDwT3m</u>

Whilst all care has been taken in preparing this document, this information is a guide only and subject to change without notice.

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