Strengthening general practice in WA

Practice Assist

Fact Sheet

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What are the Telehealth Medicare Benefits Schedule Items?

In July 2011, the Australian Government introduced a series of Medicare Benefits Schedule (MBS) items for patients located in remote, regional and outer metropolitan areas to conduct consultations via video conference with medical specialists, known as Telehealth.

The Telehealth MBS items enable patients in these areas to have easier access to specialists without the time and expense involved in travelling to major cities.

To qualify for the Telehealth MBS items, the patient must be located in an Australian Standard Geographical Classification Remoteness Area (RA) 2-5.

Residential aged cared facilities and Aboriginal medical services are also eligible for the Telehealth items throughout Australia regardless of location.

Collaborative consultation

Where the referring general practitioner, specialist, consultant physician or psychiatrist forms the view that it is clinically necessary for the patient to be accompanied during the Telehealth consultation, the referring general practitioner, a nurse practitioner, midwife, practice nurse, Aboriginal health worker or registered Aboriginal and Torres Strait Island health practitioner may be present during the consultation and claim the appropriate MBS item for the patient-end support service.

Telehealth Medicare Benefit Schedule item numbers

Eligible medical practitioners can access Telehealth MBS items which provide financial benefits for Medicare and Department of Veterans' Affairs patients.

There are 23 MBS item numbers available to enable general practitioners, nurse practitioners, midwives, practice nurses, Aboriginal health workers or registered Aboriginal and Torres Strait Island health practitioners to provide clinical support where necessary to the patient during a video consultation with a specialist, consultant physician or consultant psychiatrist.

There are also 11 derived fee Telehealth MBS item numbers available to specialists, consultant physicians and consultant psychiatrists that, when claimed in conjunction with an existing MBS attendance item number, enable that consultation to be claimed as a video consultation.

Restrictions

In order to claim Telehealth MBS item numbers:

- There must be a minimum distance of 15 kilometres between the specialist and the patient. The minimum distance rule does not apply to eligible Aboriginal medical services or residential aged care facilities.
- Telehealth attendance items are not payable for services to an admitted hospital patient.
- Benefits are not payable for telephone or email consultations.
- There must be a visual and audio link between the patient end and the specialist end.
- If the medical practitioners are unable to establish both a video and audio link with the patient, a MBS rebate for a Telehealth attendance is not payable.

Whilst all care has been taken in preparing this document, this information is a guide only and subject to change without notice.

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Patient end Telehealth Medicare Benefits Schedule Items

MBS Item	Duration	Location of service
Telehealth attendance by a medical practitioner (including a general practitioner, specialist or consultant physician)		
2100 2126 2143 2195	At least 5 minutes Less than 20 minutes At least 20 minutes At least 40 minutes	At consulting rooms outside an inner metropolitan area or at an Aboriginal medical service
2122 2137 2147 2199	At least 5 minutes Less than 20 minutes At least 20 minutes At least 40 minutes	Not at consulting rooms such as a home visit or other institution outside an inner metropolitan area
2125 2138 2179 2220	At least 5 minutes Less than 20 minutes At least 20 minutes At least 40 minutes	At a residential aged care facility
Telehealth attendance by a participating nurse practitioner		
82220 82221 82222	Less than 20 minutes At least 20 minutes At least 40 minutes	Outside an inner metropolitan area; or At an Aboriginal medical service
82223 82224 82225	Less than 20 minutes At least 20 minutes At least 40 minutes	At a residential aged care facility
Telehealth attendance by a participating midwife		
82150 82151 82152	Less than 20 minutes At least 20 minutes At least 40 minutes	Outside an inner metropolitan area; or At an Aboriginal medical service
Telehealth attendance by a practice nurse, AHW or an ATSI health practitioner provided on behalf of and under the supervision of a medical practitioner		
10983	n/a	Outside an inner metropolitan area; or At an Aboriginal medical service
10984	n/a	At a residential aged care facility
Telehealth attendance items by specialists, consultant physicians and psychiatrists.		
99,112, 149, 288, 389, 2820, 3015, 6016	These items allow a range of existing MBS attendance items to be provided via video conferencing. These items have a derived fee which is equal to 50% of the schedule fee for the consultation item claimed (eg 50% of the schedule fee for item 104) when billed with one of the associated consultation items (such as 104). A patient rebate of 85% for the derived fee is payable.	
113, 114, 384, 2799, 3003, 6004	These items provide for an initial attendance via videoconferencing by a specialist, consultant physician, consultant occupational physician, pain medicine specialist/consultant physician, palliative medicine specialist/consultant physician or neurosurgeon where the service is 10 minutes or less. The items are stand-alone items and do not have a derived fee.	

More information

Medicare Benefits Schedule www.mbsonline.gov.au

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