

Key messages for Phase 1b practice staff

- Our practice is experiencing a high volume of calls about the COVID-19 vaccination program.
- All eligible Australians will have the opportunity to have the vaccination in the coming months.
- This is a staged approach and for Phase 1b, a number of WA practices are coming on board in the next four weeks.
- Phase 1b is for people aged 70 and over, Aboriginal and Torres Strait Islanders over 55, adults with a specified medical condition (including disability), healthcare workers and critical high-risk workers.
- For existing patients, we will be contacting our eligible patients when it is timely, about booking an appointment.

If appropriate for your practice you can also advise patients:

- At this point you can provide your details and we will contact you when it is timely about booking an appointment.
- If you are not a current patient, please ensure you have first checked your eligibility via the Eligibility Checker at <https://covid-vaccine.healthdirect.gov.au/eligibility>
- If you would prefer not to use the online option, call the National Coronavirus and COVID-19 Vaccination Helpline on 1800 020 080.
- Please be patient - the vaccination rollout will go slowly at first while supply is secured and practices come on board, but rest assured, all eligible Australians will have the opportunity to have the vaccination in the coming months.

This Resource was originally developed by the Queensland Primary Health Network.

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