



Team Based Care and Data Driven Improvement

Presented by: Train IT Medical

Katrina Otto is the Principal and Owner of Train IT Medical and they have over 25 years' experience as a Medical Practice Manager & Adult Educator. Train IT Medical is one of Australia's leading practice management consultancies and regularly works with practices on process improvement, data quality and maximising effective use of technology.

Workshop Learning Objectives:

- Learn to interpret practice data using practice software and third-party data analytic tools.
- Use data to identify and track areas for improvement.
- Design improvements and develop PDSAs relevant for PIP QI eligibility.
- Identify data driven improvements relevant to various practice roles.
- Develop a data quality practice plan to meet accreditation standards and ePIP requirements.

Pre-requisites for attending training

Prior to attending the workshop, it is expected that you will:

- View this 'Model for Improvement' video – [click here](#).
- Identify one practice improvement goal related to data quality using a PDSA.
To access a PDSA template – [click here](#).

4 identical sessions are scheduled. Book your team into the one that suits you best.

Tuesday 26th November 2019 9:00am – 12:00pm OR 1:00pm – 4:00pm

WAPHA Offices, Level 2, 2-7 Tanunda Drive, Rivervale

Wednesday 27th November 2019 9:00am – 12:00pm OR 1:00pm – 4:00pm

Bendat Parent & Community Centre (Telethon Speech & Hearing), 36 Dodd Street, Wembley

[Please click here to register](#)

Places are limited so please ensure you register by 5:00pm Friday 22nd November 2019

Light Refreshments will be served

