

We're restructuring our general practice support teams from 1 July 2021

At WA Primary Health Alliance (WAPHA), we're restructuring the roles and functions within our Primary Care Innovation and Development Portfolio to focus financial and human resources in support of general practices across Western Australia.

Our new structure will be embedded from 1 July 2021. What does this mean for practices?

- WAPHA will take the learnings and best practice from its Comprehensive Primary Care program (such as working intensively with GPs and practice staff to understand their practice data in driving continuous quality improvement) and expand to a broader group of Western Australian general practices wanting to participate in a more tailored and comprehensive approach to practice support and development.
- WAPHA will provide an enhanced general practice education program that recognises emerging primary health care policy and the unique needs of Western Australian general practices and patients, in alignment with training and education delivered by WAGPET, RACGP, AMA (WA) and ACRRM.
- WAPHA will provide GPs and their practice teams with Collaborative Community of Practice opportunities in areas such as telehealth, urgent care and data driven continuous quality improvement to enable peer-to-peer learning and support.
- WAPHA will establish and roll out a dedicated team working with practices to facilitate data driven continuous quality improvement, digital innovation, voluntary patient registration and other new models of patient care.
- WAPHA will continue to build and deliver a comprehensive online practice support service – the Practice Assist website – and will recruit practice navigators to assist practices and their business managers with achieving clinical and business goals.
- WAPHA's HealthPathways decision support tool – written by GPs for GPs – will continue to assist practices with access to the latest clinical updates and referral information.
- WAPHA will continue to advocate on behalf of Western Australian general practices to influence national and state primary health care policy and initiatives.
- Western Australian GPs will have the opportunity to participate in the WA GP Advisory Panel, a collaborative initiative between WAPHA, Rural Health West and RACGP WA to ensure the voice of general practice is included in federal and state health policy, reform and emerging models of patient care.

Get in touch to find out more

If you would like more information about our new structure, contact your [Practice Support Team member](#), email the [Practice Assist Team](#) or call 1800 2 ASSIST (1800 2 277 478).