

ForWhen

Guiding new and expecting
parents to mental health care



National Perinatal & Infant Mental Health Support

WHO WE ARE

ForWhen is a new national perinatal and infant mental health care-navigation phone line. We connect parents experiencing moderate to severe perinatal mental health concerns to critical mental health services and supports.

Our state-based perinatal mental health clinical navigators have a deep understanding of the factors impacting parents and infants and can expertly triage and screen patients, recommending specific perinatal services and supports to meet their needs.

WHO WE SUPPORT



New and expecting parents
from conception until the
child is 12 months of age



Parents with moderate to
severe perinatal mental
health concerns

ForWhen



1300 24 23 22
Mon-Fri 9am-4.30pm



forwhenhelpline.org.au



@ForWhenHelpline



ForWhen acknowledges the Aboriginal and Torres Strait Islander people of the many traditional lands and language groups of Australia. We acknowledge the wisdom of traditional custodians both past and present and pay respect to their communities of today.



HOW WE CAN HELP YOU

We can help your patients in the perinatal period who may need perinatal mental health services and supports. We have extensive knowledge of the services in each State and Territory and can recommend suitable referrals for your patient's mental health care plans.

As a referrer, we will keep you updated on what we have done and if needed, can stay in touch with your patient until they are connected to the recommended service.

The ForWhen model is a stepped care model which aligns with the PHN stepped care approach. Using the mental health IAR tool, our target group is finding suitable services for those in Levels 2-4. We are not a crisis service.

HOW TO REFER

You can refer or your patients can self-refer simply by calling **1300 24 23 22** or use the **Contact Us** page on our website.

WHAT PARENTS SAY

"ForWhen was amazing at listening, understanding, and working with me to get the help I need and understanding the systems."

"Thank you - again - from the bottom of my heart for advocating for me. I just wouldn't have survived without that."

HELPFUL LINKS

- [For Parents](#) – download information brochure and postcard.
- [For Professionals](#) - download information brochure and postcard.
- [Blogs for parents](#) – various blogs written by clinicians, including baby blues, pregnancy emotions, miscarriage and postnatal depression in men.