



Lab Tests Online^{AU}

Explaining Pathology

Information about pathology tests to help Australians take control of their health and make the right decisions about their care.

Lab Tests Online^{AU} is the gateway for all Australians to access the information they need about pathology testing to better understand their healthcare and become partners in shared decision-making with their doctors and others involved in their care.

Established in **2007**



10 million people

have been helped to understand their pathology tests.

Our aim is to **provide accurate and easily understood information** without compromising the **integrity of the scientific content.**

There is a growing public appetite for health information. Our audience is increasing rapidly each year.

Last year alone **2.2 million people** turned to us for information.



We draw on some of Australia's most respected experts for our information. More than 100 practising pathologists and senior scientists share their experience and knowledge and work with us on a voluntary basis. We are independent and not aligned with any commercial interests.



My Health Record

Australia's online personal health record, My Health Record, gives people for the first time access to their pathology results straight from the lab.

In developing the system, the Australian Digital Health Agency recognised that people need help understanding their test results.

Lab Tests Online^{AU} is the consumer support resource for My Health Record and there is a direct link to the website embedded in the pathology results pages of every registered person's online record.

90% of all Australians are registered for a My Health Record.

They can reach us with just one click for all the support they need.

"Virtually everyone has experienced receiving health information about themselves or a loved one that caused confusion and uncertainty. Regardless of one's literacy level, when a healthcare provider uses unfamiliar, technical language or delivers bad news, it is difficult to comprehend fully what is being said." **Australian Commission of Safety and Quality in Healthcare statement on health literacy**

"We all know how hard it is to ask all the questions when you are with the doctor. Half the time, you forget – and you're under stress. So if you get home, in the privacy of your own home, you have time to research any questions – then you can go back to your doctor and ask." **LTO^{AU} focus group participant**