

Telehealth Service Options

Service Options

There is no mandated telehealth platform general practices are required to use. Video-conferencing and telehealth service providers offer additional services that purchasing simple software options may not provide. Ongoing technical support, professional installation or continuous updates of hardware/software are all things that can be available depending on the service provider. Ensure you enquire about these extras when selecting your software provider.

Below is a list of just some of the service providers that provide telehealth software.

HealthDirect Video Call

Video Call has been developed by HealthDirect Australia to make it easy for healthcare providers to offer their services via video consultation. Consumers can connect with their healthcare professional from their home, from work, or from wherever is most convenient, using everyday devices – smartphone, tablet or desktop computer. Visit <https://about.healthdirect.gov.au/video-call> for more information.

ManageMyHealth

ManageMyHealth is a secure personal Internet health portal combined with secure audio and video communication. It is fully integrated with other Medtech solutions providing streamlined solutions for communication and valuable connectivity. Visit <https://medtechglobal.com/global/products-global/managemyhealth-global/> to find out more.

Coviu

Coviu offers a telehealth platform that has integrations with practice management software providers including MediRecords, Halaxy, Cliniko, Nookal and AcuityScheduling. It is web-based, so clinics can simply add a link to their normal booking system to invite patients to a secure video visit. Visit <https://www.coviu.com/> for more information.

TeleConsult

CollabCare has opened its TeleConsult platform up to users in the general practice, allied health and mental health sectors to assist with the coronavirus outbreak. Visit <https://collabcare.com.au/teleconsult/> for more information.

HotHealth

The HotHealth platform is more than just a website. The integration of online appointment booking and video conferencing capabilities means that health and lifestyle organisations can easily engage with clients in between appointments. Visit <https://www.hothealth.com/about-us/> for more information.

There are also software options available for video-conferencing, including:

- Zoom
- Skype
- FaceTime
- Duo
- GoToMeeting
- Beingthere