

# COVID-19 Bulk Billed MBS Telehealth Services Nurse Practitioners

Fact Sheet  
V5 / March 2021

From 13 March 2020 to 30 June 2021 (inclusive), MBS items are available for telehealth and phone services, as part of the COVID-19 response.

## What does this mean for providers?

Providers will benefit from the greater flexibility in how they deliver services to their patients during the COVID-19 pandemic.

Providers do not need to be in their regular practice to provide telehealth services. Providers who offer their services from home isolation or quarantine should use their provider number for their primary location and must provide safe services in accordance with normal professional standards.

For level B-C items, the attendance should include any of the following that are clinically relevant:

- Taking a short, detailed or extensive history, depending on the item
- Arranging any necessary investigation
- Implementing a management plan
- Providing appropriate preventative health care.

## Where can I find more information?

- **COVID-19 National Health Plan resources** for the general public, health professionals and industry are available from the Australian Government Department of Health website [www.health.gov.au/](http://www.health.gov.au/).
- **The full item descriptor(s)** and

information on other changes to the MBS can be found on the MBS Online website at [www.mbsonline.gov.au/](http://www.mbsonline.gov.au/). You can also subscribe to future MBS updates by visiting MBS Online and clicking 'Subscribe'.

- The Department of Health provides an email advice service for providers seeking **advice on interpretation of the MBS items** and rules and the Health Insurance Act and associated regulations. If you have a query relating exclusively to interpretation of the Schedule, you should email [askMBS@health.gov.au](mailto:askMBS@health.gov.au).
- Subscribe to 'News for Health Professionals' on the Services Australia website and you will receive regular news highlights.

## Nurse Practitioner Item Numbers

Item	COVID-19 Video conference items	Fee*
91192	Attendance for an obvious problem	\$9.75
91178	(Level B) Standard <20 mins	\$21.30
91179	(Level C) Long 20-40 mins	\$40.40
91180	(Level D) Prolonged ≥40 mins	\$59.50
Item	COVID-19 Telephone items	Fee*
91193	Attendance for an obvious problem	\$9.75
91189	(Level B) Standard < 20 mins	\$21.30
91190	(Level C) Long 20-40 mins	\$40.40
91191	(Level D) Prolonged ≥40 mins	\$59.50

Source: [www.mbsonline.gov.au/](http://www.mbsonline.gov.au/) (Mar 2020) – refer to source for full item details including eligibility & restrictions.

\*75% and/or 85%/100% rebate also applies to some of these item numbers

\*\* Refer to MBS(Medicare Benefit Schedule) for full patient eligibility guidelines.