

Quick Guide: COVID-19 Bulk Billed MBS Telehealth Services

Fact Sheet

V7 / March 2021

Other Medical Practitioners

From 13 March 2020 to 30 June 2021 (inclusive), MBS items are available for telehealth and phone services, as part of the COVID-19 response.

From 20 July 2020, all temporary COVID-19 phone and telehealth items for GPs and Other Medical Practitioners (OMPs) (with the exception of the after hours items and bulk billing incentives) can only be used by the patient's '**usual medical practitioner**'. This is defined as a medical practitioner (other than a specialist or consultant physician) who:

- a) has provided at least one face to face service to the patient in the past 12 months; or
- b) is located at a medical practice at which at least one service to the patient was provided, or arranged by, in the past 12 months; or
- c) is a participant in the Approved Medical Deputising Service (AMDS) program if:
 - i. the AMDS provider has a formal agreement in place with a medical practice to provide services to its patients; and
 - ii. the medical practice has provided, or arranged, at least one service to the patient in the past 12 months.

The new requirement does not apply to a person who is under the age of 12 months, a person who is experiencing homelessness, a person who is in a COVID-19 impacted area, a person receiving an urgent after-hours service (in unsociable hours), or a person who receives the service from a medical practitioner located at an Aboriginal Medical Service or an Aboriginal Community Controlled Health Service.

The requirement to bulk bill these items for Commonwealth concession card holders, children under 16 years of age, and patients who are more vulnerable to COVID-19 was removed as of 1 October 2020.

Source: www.mbsonline.gov.au (Mar 2020) – refer to source for full item details including eligibility & restrictions.

*Service must be for an unreferral service & for Commonwealth concession card holders or children under 16 years. Temporary bulk billing incentive items 10981 and 10982 ceased from 1 October 2020.

75% and/or 85%/100% rebate also applies to some of these item numbers

Refer to MBS(Medicare Benefit Schedule) for full patient eligibility guidelines.

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	Existing Items face to face	COVID-19 Telehealth	COVID-19 Telephone items
Standard Consultations			
Attendance of not more than 5 minutes	52	91792	91797
Attendance of more than 5 minutes but not more than 25 minutes	53	91803	91812
Attendance of more than 25 minutes but not more than 45 minutes	54	91804	91813
Attendance of more than 45 minutes	57	91805	91814
Attendance of not more than 5 minutes	179	91794	91799
Attendance of more than 5 minutes but not more than 25 minutes. Modified Monash 2-7 area	185	91806	91815
Attendance of more than 25 minutes but not more than 45 minutes. Modified Monash 2-7 area	189	91807	91816
Attendance of more than 45 minutes. Modified Monash 2-7 area	203	91808	91817
After Hours			
OMP urgent after hours, unsociable	600	92211	92217
Bulk Billing Incentives*			
Bulk Billing item: General medical services MM1		10990	
Bulk Billing item: General medical services MM2-7		10991	
Bulk Billing item: Diagnostic Imaging services		64990	
Bulk Billing item: Diagnostic Imaging services MM2-7		64991	
Bulk Billing item: Pathology services		74990	
Bulk Billing item: Pathology services MM2-7		74990	
Aboriginal Health Assessment			
OMP ATSI health assessment	228	92011	92023
Chronic Disease Management			
OMP management plan, prepare	229	92055	92099
OMP team care arrangement, coordinate development	230	92056	92100
OMP contribution to prepare or review a multidisciplinary care plan, prepared by another provider	231	92057	92101
OMP contribution to prepare or review a multidisciplinary care plan, prepared by a provider when the patient was admitted or by a RACF	232	92058	92102
OMP attendance to coordinate a GP management plan or team care arrangements	233	92059	92103

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Pregnancy Support			
OMP pregnancy support item, more than 20 minutes	792	92137	92139
Autism Management			
GP early intervention services for children with autism, pervasive developmental disorder or disability	139	92142	92145
Eating Disorder Management			
OMP without mental health training, prepare an eating disorder treatment and management plan, 20 to 40 minutes	90254	92150	92158
OMP without mental health training, prepare an eating disorder treatment and management plan, more than 40 minutes	90255	92151	92159
OMP with mental health training, prepare an eating disorder treatment and management plan, 20 to 40 minutes	90256	92152	92160
OMP with mental health training, prepare an eating disorder treatment and management plan, at least 40 minutes	90257	92153	92161
OMP to review an eating disorder plan	90265	92171	92177
OMP eating disorder FPS treatment, 30 to 40 minutes	90275	92186	92198
OMP eating disorder FPS treatment, more than 40 minutes	90277	92188	92200
Mental Health			
OMP without mental health training, prepare a mental health plan, 20 to 40 minutes	272	92118	92130
OMP without mental health training, prepare a mental health plan, more than 40 minutes	276	92119	92131
OMP to review a mental health plan	277	92120	92132
OMP mental health consult, more than 20 minutes	279	92121	92133
OMP with mental health training, prepare a mental health plan, 20 to 40 minutes	281	92122	92134
OMP with mental health training, prepare a mental health plan, more than 40 minutes	282	92123	92135
Focused Psychological Strategies treatment of 30 to 40 minutes	371	91820	91844
Focused Psychological Strategies treatment of more than 40 minutes	372	91821	91845

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