

Become an LGBTI-inclusive practice with Rainbow Tick accreditation

When compared to the wider Australian community, people of diverse sexuality and/or gender experience significantly worse mental and physical health outcomes.

To help meet the needs of your sexuality and gender diverse patients, it's important to provide culturally safe and inclusive healthcare within your practice. In turn, this will also benefit your sexuality and gender diverse staff.

National Rainbow Tick accreditation

Your practice can demonstrate its commitment to providing inclusive care and services for the lesbian, gay, bisexual, transgender and intersex (LGBTI) community by becoming Rainbow Tick accredited.

The national Rainbow Tick Accreditation Program has been developed to assist organisations build lasting LGBTI inclusion with independent accreditation from Quality Innovation Performance (QIP).



The Rainbow Tick Standards

To measure and improve your practice's level of LGBTI inclusivity, the Rainbow Tick Accreditation Program uses the following six standards:

1. Organisational capability.
2. Workforce development.
3. Consumer participation.
4. A welcoming and accessible organisation.
5. Disclosure and documentation.
6. Culturally safe and acceptable services.

LGBTI-inclusive language and pronouns

In recent times, members of the LGBTI community have developed their own positive definitions to express who they are and how they live.

As part of the Rainbow Tick accreditation process, your practice will be guided on how to implement policies for the use of LGBTI-inclusive language and pronouns.

Be listed in the Rainbow Tick register

After achieving Rainbow Tick accreditation, your practice will have the opportunity to be listed in the national register of LGBTI-accredited organisations.

You will also receive a promotional toolkit to help celebrate your Rainbow Tick accreditation and show that sexuality and gender diverse people will be welcomed, respected and treated with quality care.

WAPHA is the first PHN to be accredited

Leading the way in the primary healthcare sector, WA Primary Health Alliance (WAPHA) recently became the first Primary Health Network (PHN) in Australia to achieve Rainbow Tick accreditation.

After achieving the accreditation, Learne Durrington, the CEO of WAPHA said, "We need to be vigilant in our ongoing commitment to ensuring people of diverse sexuality and/or gender have access to safe, inclusive and culturally appropriate healthcare."

Find out more about the Rainbow Tick

If you would like to find out more about WAPHA's journey to become Rainbow Tick accredited, contact the Diversity and Inclusion Working Group by emailing diversity@wapha.org.au

For further information about the benefits of Rainbow Tick accreditation, visit the links below.

- The Rainbow Tick:
<https://www.rainbowhealthvic.org.au/rainbow-tick>
- The Rainbow Tick Accreditation Program:
<https://www.qip.com.au/standards/rainbow-tick-standards/>