



My Health Record General Practice Workflow


Scenario: Patient “Trish” female 49yo, a recently new patient. Presented at an after-hours GP as she was feeling unwell. Trish was prescribed antibiotics which have now given her thrush. Trish returns to the practice.



Receptionist Roles
Greets patient.
Patient informed that the practice is using My Health Record by Receptionist, patient can also be informed by: <ul style="list-style-type: none"> • Posters in waiting room • Brochures at reception • My Health Record website Patient requests more information and reception supplies brochures on: <ul style="list-style-type: none"> • Log in to your record for the first time • Control your privacy settings • Understand what information can go in your record • Discuss My Health Record with your healthcare provider
Verifies patient's details then verifies IHI in clinical software system.

GP Roles
GP checks My Health Record for an Event Summary from AH visit, no information recorded. GP then checks Medicine View to establish which antibiotics were prescribed to Trish as she cannot remember what she was prescribed.
As Trish plans to keep attending the practice and has a history of medical problems, the GP recommends a health assessment. The GP books Trish in to see the Practice Nurse at a suitable time.
Updates medication in local medical record.
Updates clinical history in local medical record.
Trish requests a record of today's consultation be uploaded into My Health Record. GP uploads Event Summary .

Practice Nurse Roles
Health assessment conducted.
Assessment of patient – My Health Record used to find previous Shared Health Summary to confirm history of: <ul style="list-style-type: none"> • Immunisations • Allergies • Medication • Medical conditions
Updates local medical record.
Uploads a new Shared Health Summary in My Health Record.



Clinicians accessing My Health Record. Using the information in My Health Record to assist with their clinical decision making and save time.