

# My Health Record

## GP Urgent Care Workflow

Scenario: Patient “Jess” New client, female 22yo, foot laceration.

Jess booked appointment through GP Urgent Care, has cut on foot and is unsure if her immunisations are up to date.



### Receptionist Roles

Greets patient and informs them that the practice is using My Health Record. Patient can also be informed by:

- Posters in waiting room
- Brochures at reception
- [My Health Record website](#)

Gives patient GP Urgent Care registration form and updates the patient demographics and IHI in clinical software system.



### GP Roles

### Practice Nurse Roles

Assesses the patient.

Checks My Health Record for **Shared Health Summary** for current immunisations, allergies, medical history and medications information.

If **Shared Health Summary** not available, checks **Medicare Overview** and scrolls down to the Australian Immunisation Register (AIR) information for past immunisation history.

No tetanus immunisation listed under Australian Immunisation Register.

[HealthPathways](#) is checked to gain information on [immunisations](#)

Wound dressed and immunisation administered.

Creates and uploads an **Event Summary** highlighting immunisation and wound care for regular GP. Immunisation is also uploaded via the Australian Immunisation Register.

Clinical Handover and Evaluation online e-Form for GP Urgent Care Pilot completed.



Clinicians accessing My Health Record. Using the information in My Health Record to assist with their clinical decision making and save time.