



# PRIMARY SENSE

## SMS LIST FUNCTIONALITY FACT SHEET

Frequently asked questions (FAQs) for the SMS list feature in Primary Sense.

### Background

Primary Sense helps GPs and other general practice staff identify patients at risk of hospitalisation and poor health outcomes.

The SMS list feature allows practices to identify specific patients to communicate with via SMS.

These FAQs will help practices better understand what the feature is and how to use it.

### FAQs

#### What is the SMS list feature?

The SMS list feature is a new Primary Sense functionality. It gives general practices the ability to generate an SMS list from the patient list reports in Primary Sense.

#### Where do I find the SMS list feature?

In all Primary Sense reports, there is a button that will export the desired list into a file that can be uploaded into a practice's SMS system to send SMS communication to patients.

#### Patients without Accreditation Or PIPQI measures recorded

This table is a list of Active Patients who are missing one or more accreditation or PIPQI measures. N indicates not recorded. Where the patient meets RACGP Active Defr potential re-identification, patients aged over 90yrs are presented as 90yrs

You can search the doctor's name to generate a GP list, and you can click on the arrows by each column header to create lists for a missing measure. Exporting to excel v

Show	Export To Excel	Export To CSV	Export To CSV (SMS)									
25												
patients per page												
Patient Name	Patient Phone	Last Visit	GP Name	Clinic	Age	ATSI	RACGP Active	Ethnicity	Smoking Status	BMI	Alcohol Status	A
Maureen, Phillips		Nil	DR Smith		22			N	N	N	N	5

#### Who can use the SMS list feature?

All practice staff.

#### Why should my practice use the SMS list feature?

It makes it easier for practices to identify specific patients you want to send communication directly to their mobile phones. With a click of a button, a list of specific patients is downloaded, and it can be easily uploaded into the system a practice uses to send SMS to patients. Use the SMS list to identify patients to communicate about appointment reminders, treatment plans and alerts.



**What lists can be downloaded from the SMS feature?**

- Patients of a specific doctor – makes it easy to send bulk communication
- Lists specified by age, smoking status or allergy status

**Can Primary Sense send SMS?**

No. The SMS list you download from Primary Sense needs to be uploaded into the system a practice uses to send SMS to patients.

**How do you use the SMS list feature?**

View [this Quick Reference Guide](#) for instructions.

**Does the SMS list work with all practice management systems?**

The SMS list has been tested with HotDocs, a popular SMS system. Please contact your PHN's Primary Sense Team if the SMS list does not work in your practice. Find contact details [here](#).