**PDSA Plan**

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| **QI ACTIVITY FOCUS** | Aboriginal Health Assessments |
| **START DATE** |  | **END DATE** |  |
| **PURPOSE OF PLAN**What are you trying to accomplish? | Improving participation and completion of health assessments (MBS item 715 or 228) for Aboriginal and Torres Strait Islander patients |
| **CYCLE NUMBER** | 1 |
| **INITIAL MEASURE** | \_\_% of patients with health assessments completed in last 12 months (e.g. 35%) | **END MEASURE** |  |
| **PLAN** - Write down concise statements about what you plan to do and the steps involved. |
| What do you plan to do? Utilise practice audit software (CAT4) to identify active patients within the practice who identify as Aboriginal or Torres Strait lslander who have not had an Aboriginal Health Assessment (715/228) performed in the last 12 months. Once identified, add recall reminders to patient files with an invitation to have the health assessment completed.  |
| What do you hope to achieve? (Include measurement/outcome.) Increase the number of Aboriginal Health Assessments (715/228) by \_\_%.  |
| How are you going to do this? (List the steps to be implemented.) | **BY WHO** | **BY WHEN** | **Completed** |
| Generate a report using Pen CS CAT4 to identify all active patients within the practice who identify as Aboriginal or Torres Strait Islander who have not had an Aboriginal Health Assessment (715/228) performed in the last 12 months.CAT Recipe: [CAT4-MBS715](https://help.pencs.com.au/display/CR/Identify%2Bpatients%2Beligible%2Bfor%2Ban%2Bannual%2B715%2BAboriginal%2Band%2BTorres%2BStrait%2BIslander%2BHealth%2BAssessment) | Practice Manager or Reception  |  |  |
| Using the generated report, check each patient’s file to see if they have had an Aboriginal Health Assessment (715/228) performed in the last 12 months. If not, add a reminder to the patient's file for an invitation to come in for their health assessment every nine months.  | Practice Nurse  |  |  |
| Create reminder informing patients that they are due for an Aboriginal Health Assessment (715/228), including information about what the assessment entails and why it is important.If nurses have capacity, consider phone calls to patients. Consider a culturally appropriate process to invite patients for their health assessment. | Practice Nurse |  |  |
| Following completion of each patient’s Aboriginal Health Assessment (715/228) offer a written report on the health assessment with recommendations on matters covered, and make a plan for follow-up. | Practice Nurse |  |  |
| After ­­\_\_ months, generate the same initial report of active patients within the practice who identify as Aboriginal or Torres Strait lslander who have not had an Aboriginal Health Assessment (715/228) performed in the last 12 months to see if there has been an improvement. | Practice Manager or Reception |  |  |
| Review and update the practice procedure for Aboriginal Health Assessments (715/228) and provide education to staff. | Practice Manager  |  |  |

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| **Practice Partner/General Manager:** |  | **Date:** |  |
| **QI Nurse Manager:** |  | **Date:** |  |
| **Team/PDSA Lead:** |  | **Date:** |  |

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| **DO** -Implement your plan and write down observations you have during your implementation. This may include how the patients react, how the doctors react, how the nurses react, how it fit in with your system or flow of the patient visit. Ask yourself, "Did everything go as planned?" |
| What did you observe? |
| Were there any unexpected events? |
| **STUDY** -After implementation, study the results and record how well it worked, if you met your goal and document areas of improvement. Ask yourself, "Do I need to modify the plan?" |
| What did you learn? |
| Has there been an improvement? |
| **Did you meet your measurement goal?** |
| What could be done differently? |
| **ACT** -Write down what you came away with after this implementation and whether it worked or not. If it did not work, what can you do differently in your next PDSA cycle to improve the outcome? If it did work, are you ready to spread it across your entire practice? |
| What did you conclude from this cycle?  |

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