

Provider Connect Australia™

Provider Connect Australia™ (PCA™) is a free Australian Digital Health Agency initiative that enables healthcare providers to update their business information in a single place.

WA Primary Health Alliance have partnered with [Provider Connect Australia™](#) (PCA™) to help transform data accuracy and increase digital health interoperability across the Australian healthcare ecosystem.

How it works

Provider Connect Australia™ creates unique identifiers for healthcare services, service delivery locations and practitioners' service delivery roles, allowing these to be reliably identified and linked securely across the healthcare system. These unique identifiers complement existing national identifiers for healthcare provider organisations and individuals.

PCA™ allows health providers to update their information in one place and choose to automatically send updates to their connected business partners, eliminating the need to manually update multiple platforms when their details change.

Business partners that a practice may wish to connect to include public service directories such as the National Health Service Directory's [Service Finder](#), their Primary Health Network, hospitals, pathology and radiology services, and secure messaging providers.

Benefits for healthcare practices

- Centralised information management for your practice
- Reduced administrative burden
- Improved accuracy and efficiency
- Increased usability of secure messaging

Register

Registration requires a [PRODA account](#) and can be completed by following these steps:

1. [Read the pre-registration checklist](#)
2. [Register your organisation](#)
3. [Set up your organisation](#)
4. [Link your organisation to the National Health Services Directory \(NHSD\)](#) and other business partners
5. [Maintain organisation details](#)

Learn more

- Watch this [short video](#) for a quick overview of how PCA™ works
- To learn more about business partner benefits, watch this [short video](#)
- [What is Provider Connect Australia™?](#)
- [Product summary](#)
- [Business partners fact sheet](#)

Healthcare Providers can also get support to register for PCA™ by calling the Agency's Digital Adoption Support team on (02) 6223 0741 option 3.

WWW.PRACTICEASSIST.COM.AU

WA Primary Health Alliance is supported by funding from the Australian Government under the PHN Program.

Rural Health West is funded by the Australian Government and WA Country Health Service.

Whilst all care has been taken in preparing this document, this information is a guide only and subject to change without notice. Disclaimer: While the Australian Government has contributed funding support for this website the information contained within it does not necessarily represent the views or policies of the Australian Government and has not been endorsed by the Australian Government.