

# MyMedicare voluntary patient registration

## Practice readiness activities via the QI Team

### What is MyMedicare?

- The Australian Government has introduced a new voluntary patient registration (VPR) model called MyMedicare to drive improvements in primary health care for all Australians and deliver new funding packages to primary care providers.
- MyMedicare allows patients to register with their usual general practitioner (GP) to encourage continuity of care that improves health outcomes.
- It aims to strengthen the relationship between patients, their general practice, GP and primary care teams.
- MyMedicare practices will have access to more information about regular patients, making it easier to tailor services to fit the patient's needs.
- Practices will be able to generate and access a list of their registered patients through the MyMedicare system.
- Registration in MyMedicare is voluntary for patients, practices and providers.
- It will drive quality improvement (QI), make data more meaningful and outreach more targeted.

### Practice readiness activities via the QI Team

The WA Primary Health Alliance (WAPHA) QI Team of Practice QI Coaches can support your practice to prepare for MyMedicare with the following practice readiness activities:

#### Quality improvement (QI) and capacity building

- Provide QI coaching, education and resources to empower practice staff to implement a VPR care model.
- Identify opportunities for enhanced team-based care to maximise practice capacity.
- Assist your practice team to understand the enablers and barriers, unique to your practice, which may impact the implementation of MyMedicare.
- Build capacity and capability within your practice team on its journey towards higher performing primary care.

#### Data analysis

- Support you to analyse your data to better understand the needs of your practice population.
- Use practice data to identify your workforce capacity and ensure patient needs can be balanced with clinician supply.
- Engage your teams in data-driven QI activities and processes to prepare your practice for VPR including:
  - Data cleansing, validating active patient lists, identifying patients with uncoded dx, etc.
  - Creating a standard policy and processes for reviewing and refreshing patient lists.
  - Patient cohort analysis.

#### Patient engagement and education

- Support your practice to identify and articulate the benefits of VPR to your patients.
- Encourage patients to register and be supported to exercise informed choice.
- Explore key messages and value propositions for VPR using person-centred care principles (cohort specific messaging).
- Examine which patient cohorts to engage and who to focus on registering.
- Establish efficient and proactive patient outreach workflows.
- Support your practice team with using the essential QI and change management processes to engage patients and help them understand, "What's in it for me?"

#### Further information

For a snapshot of the key dates in the roll out of MyMedicare, refer to the [timeline on the next page](#).

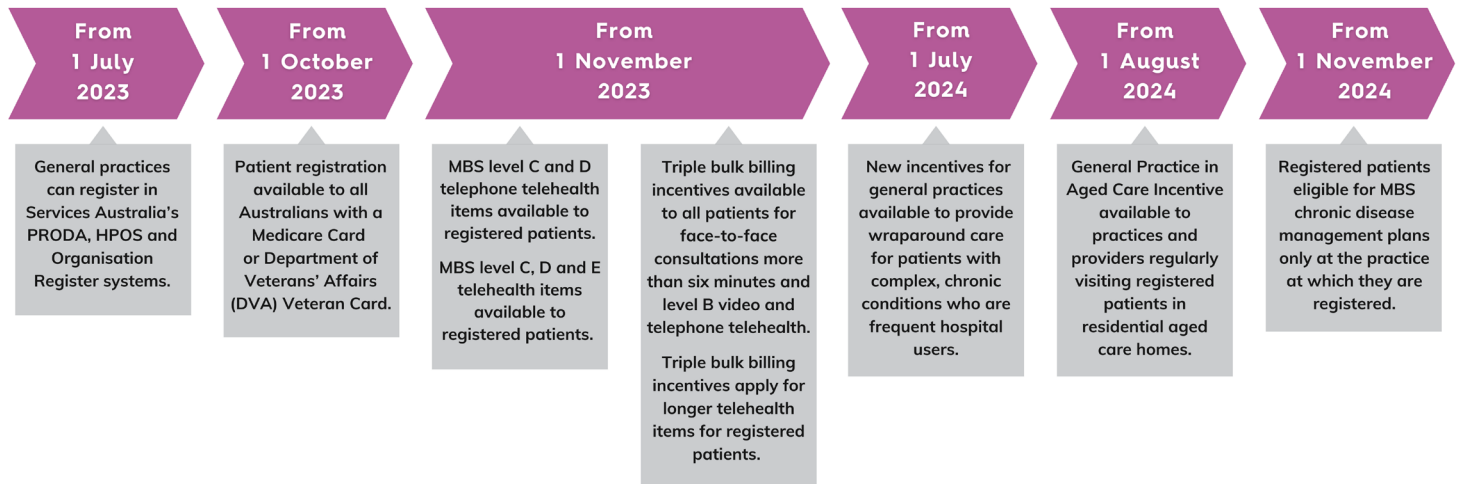
If you would like more information, support or guidance from a Practice QI Coach on preparing your practice for MyMedicare, call Practice Assist on 1800 2 ASSIST (1800 2 277 478 or 08 6278 7900) or email [practiceassist@wapha.org.au](mailto:practiceassist@wapha.org.au)

[WWW.PRACTICEASSIST.COM.AU](http://WWW.PRACTICEASSIST.COM.AU)

WA Primary Health Alliance is supported by funding from the Australian Government under the PHN Program.  
Rural Health West is funded by the Australian Government and WA Country Health Service.

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# MyMedicare Timeline



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