

Digital tools aged care journey



Practice Assist
Strengthening general practice in WA

An older person experiences a deterioration in their health whilst at home in the community and requires hospitalisation.

After discharge, the patient is advised to follow up with their GP, which starts the following journey.



Stop 1: GP
My Health Record (MHR) views: Hospital discharge summary and specialist letter. MHR uploads: Shared health summary and event summary, eScripts written up. AI scribe. eReferrals sent: eOrders. AIR, Primary Sense: 75+ Asx.



Stop 2: Pharmacist
Active Script List: Set up.



Stop 3: 1800Medicare app
1800Medicare app: Download. MHR views: Consolidated medicines view and eScripts.



Stop 6: Specialist visit

MHR views: Pathology, and diagnostic imaging reports. eReferral: Secure messaging download. MHR upload: Specialist letter.



Stop 5: Diagnostic imaging

MHR upload: Diagnostic imaging results.



Stop 4: Pathologist

MHR upload: Pathology results.



Stop 7: My Aged Care Online

eReferral: Secure messaging download. MHR upload: Support care plan.



Stop 9: Residential aged care admission

MHR views: Support care plan, shared health summary, eReferrals, specialist letter, pathology results, diagnostic imaging reports, hospital discharge summary, immunisation history, and consolidated medicine and medical views.



Stop 8: Hospital admission

MHR view: Specialist letter. MHR upload: Hospital discharge summary.



Stop 10: eNRMC (Electronic National Residential Medication Chart)

Medication charted by GP, dispensed by the pharmacy and administered by the RACH.



Stop 11: WAVED telehealth consultation

Telehealth consultation: West Australian Virtual Emergency Department (WAVED).



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