



Dear Immunisation Provider

WESTERN AUSTRALIA COLD CHAIN GUIDELINES AND MANDATORY E-LEARNING MODULE

I am pleased to announce that The Western Australia Department of Health (Department) [Guidelines for the Management of Cold Chain for Immunisation Service Providers](#) (the Guidelines) have now been published. The Guidelines sit alongside the National Storage Guidelines Strive for 5 as a Western Australian specific reference for all Immunisation Providers (ISPs) who receive government-funded vaccine and immunisation products.

To support the Guidelines, an [eLearning Vaccine Storage and Cold Chain Management training module](#) has also been developed. All staff at existing sites who receive government-funded vaccines and immunisation products are required to complete the training module **by 31 December 2025**. This module is a stand-alone module to assist all immunisation providers, health care professionals and administration staff in the safe storage and management of vaccines and prevent costly cold chain breaches and revaccination. An assessment at the end of the module must be completed, after which a certificate will be awarded.

Once staff have successfully completed the eLearning module, it is compulsory to report completion and upload your certificate using the [Cold Chain Module Compliance Reporting](#) form. Each staff member is responsible for maintaining their own education records. However, please note that if an individual fails to complete the required training and register completion, the provider account may be subject to **suspension**.

Thank you for your continued support of the WA Immunisation Program.

Should you encounter any issues with the eLearning Module, please contact immunisation.education@health.wa.gov.au or for vaccine ordering queries, please contact vaccineorders@health.wa.gov.au

Yours sincerely

A handwritten signature in black ink that reads "Jo-Anne Morgan".

Jo-Anne Morgan
IMMUNISATION PROGRAM MANAGER
COMMUNICABLE DISEASE CONTROL DIRECTORATE

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