

# Medicare changes November 2025

From **1 November 2025**, a range of updates and modifications will be implemented to the Medicare Benefits Schedule.

## Expanded eligibility for Bulk Billing Incentives (BBI), to include all Medicare-eligible patients

- All Medicare-eligible patients are now eligible for bulk billing incentives
- A triple bulk billing incentive can be claimed with face-to-face level B, C, D and E general attendance items, and level B video and phone general attendance.
- A single bulk billing incentive item can be claimed with other bulk billed unreferral general practice services such as antenatal care, mental health services, chronic condition management and health assessment items. For more information click [here](#).
- Click [here](#) to download the factsheet.

## The Bulk Billing Practice Incentive Program (BBPIP) starts (practices are required to register for this program)

The BBPIP provides an additional quarterly incentive payment of 12.5% of MBS benefits for eligible services. The payment is split 50/50 between the doctor and the practice.

- Practices must register for [MyMedicare](#) to participate in BBPIP.
- See newly released [Bulk Billing Practice Incentive Program Guidelines](#).
- Updated [BBPIP signage requirements](#).
- [How to register for BBPIP in Health Professional Services Online \(HPOS\)](#), including how to view your BBPIP payment assessment and details.
- [Infographic on key steps for practices to register and participate in BBPIP](#).
- Download the [Frequently Asked Questions for practices and GPs](#) document.
- The practice must bulk bill every [eligible service](#) for every Medicare-eligible patient.
- Eligible services are listed here [Bulk Billing Practice Incentive Program: Eligible services](#).
- Access the [Bulk Billing Incentives Calculator](#).
- View the new [BBPIP Practice Readiness Checklist](#).
- Download the new [BBPIP Planning Kit for general practice](#), including planning templates and Practice Readiness Checklist.
- Additional resources to support your practice when discussing bulk billing with patients including
  - [Medicare bulk billing practice eligible services poster](#)
  - [Medicare bulk billing practice eligible services patient flyer](#)
  - [Medicare bulk billing practice talking points for practice staff document](#)
- RACGP Resources:
  - [Bulk billing practices](#)
  - [Private/mixed billing changing to bulk billing](#)
  - [Private/mixed billing not changing to bulk billing](#)
  - View the [RACGP Changes to Medicare webinar](#) series
- DHDA Resources [Strengthening Medicare with more bulk billing resources](#)

## How to Register your practice on Healthdirect Australia's National Health Services Directory (NHDS)

- Register [Registering your practice on Healthdirect Australia's National Health Services Directory](#)
- Update [Updating your practice details on Healthdirect Australia' National Health Services Directory](#)

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You may wish to use the “additional information of healthcare service” free text space.

**Example wording for BBPIP Practices:**

- “We are a Medicare Bulk Billing Practice. Most GP consultations are bulk billed for Medicare-eligible patients. Fees may apply for other services, please contact the practice for more information”
- “Our practice Bulk Bills all Medicare card holders however some items may incur a private fee. If your visit incurs a private fee we will notify you prior to your appointment.”

**Changes to Mental Health item numbers under Better Access redesign.**

- Download the [Better Access redesign](#) document.
- The [Better Access Mental Health MBS User Guide](#) provides examples of how to use relevant MBS items to meet the requirements of the Better Access Initiative, including links to the MBS items and MBS Online explanatory notes.
- Dedicated Better Access items remain in place to support [mental health care](#), with these items being used to create new Mental Health Treatment Plans (MHTP).
- Benefits for preparing a Mental Health Treatment Plan (e.g. items 2715, 2717, 92116, 92117) will only be available if the service is delivered by the usual medical practitioner or a medical practitioner at the person’s [MyMedicare](#) registered practice. This is to improve continuity of care. The usual medical practitioner is someone who has provided the majority of services in the past 12 months, or who is likely to provide the majority of services to the person in the following 12 months.
- Item numbers for Review of a Mental Health Treatment Plan (e.g. 2712, 92126, 92114) and Mental Health Consultation (e.g. 2713, 92127, 92115) will cease.

Review (Removed)	Consultation (Removed)	Preparation (Remains)
2712	2713	2700
92114	92115	2701
92126	92127	2715
277	279	2717
92120	92121	
92132	92133	

- New Fact Sheets are available on the Department of Health, Disabilities and Ageing webpage here:
  - [Better Access Initiative resource collection | Australian Government Department of Health, Disability and Ageing](#)
  - [Better Access fact sheet – patients | Australian Government Department of Health, Disability and Ageing](#)
  - [Better Access – Involving family or carers in my mental health treatment | Australian Government Department of Health, Disability and Ageing](#)
  - [Better Access fact sheet – professionals | Australian Government Department of Health, Disability and Ageing](#)
  - [Better Access Telehealth frequently asked questions | Australian Government Department of Health, Disability and Ageing](#)
  - [Better Access Cessation of the additional 10 sessions | Australian Government Department of Health, Disability and Ageing](#)
- Treatment services referred to under the Better Access Initiative are for patients who require at least a moderate level of mental health support. Information on other free or low-cost Commonwealth funded

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mental health treatment services can be found at: [Medicare Mental Health](#) or [Mental Health in General Practice](#) for referral options in your region or to learn more about the Stepped Care Model.

### Increased rebates for Long-Acting Reversible Contraception.

- Insertion of an IUD (item 35503) from \$93.55 to \$215.95
- Removal of an IUD under general anaesthesia (item 35506) from \$62.60 to \$134.45
- Implantation of hormonal implants such as Implanon (item 14206) from \$41.50 to \$100.40
- Removal of Implanon (item 30062) from \$70.85 to \$105.15

### Information about the MBS Telehealth arrangements.

- Ongoing MBS telehealth arrangements remain in place, providing a wide range of telephone and video services by qualified health practitioners to support safe and equitable access to telehealth services.
- For most patients' eligibility for Telehealth services is now either an established clinical relationship where at least one face to face MBS service has occurred within the preceding 12 months OR the patient is registered with the provider and practice for MyMedicare. Some exceptions to these eligibility requirements apply.
- Further information and factsheets are available [here](#).

### Updated General Practice in Aged Care Incentive (GPACI) guidelines and Health Professional Education Resources are available.

- The [GPACI Guidelines](#) have now been updated.
- New [GPACI hints & tips document](#) is available.
- **12-month exclusion period removed**
  - The Department has **removed the exclusion period** where responsible providers did not meet the 12-month care plan eligibility requirements for payment.
  - Previously, if a patient did not receive two care planning services by the end of the 12-month period and a care planning service was not subsequently provided in the next quarter, the practice and provider would be ineligible for GPACI payments for that patient for the remainder of the patient's new 12-month period.
  - To ensure this change is reflected in the 1 July-September 2025 quarter payment and assessment, this payment will be delayed until mid-November. This ensures that providers can continue to confidently provide services to their GPACI patients.

### Further information

You can find a full list of changes on the [MBS November 2025 News page](#).

For information or support on the Medicare changes or MyMedicare please contact the [Practice Assist Help Desk](#) on 08 6278 7900 or via email [practiceassist@wapha.org.au](mailto:practiceassist@wapha.org.au).