

Quality Improvement (QI) Plan-Do-Study-Act (PDSA)

QI activity focus / Objective		Proactively introduce advance care planning (ACP) discussions during routine Health Assessments (HA) (75+ and Aboriginal and Torres Strait Islander patients aged 50+)	
		Supporting RACGP Standards for General Practices 5 th edition criterion:	
		GP2.1 Continuous and comprehensive care	
		C2.1 Respectfully and culturally appropriate care	
QI activity lead/s			
Start measure	Baseline data Routine HA's do not include ACP	End measure	All routine HA's will include ACP from [insert date]
Start date		End date	

<p>Step 1: PLAN</p> <p>What do you plan to do/achieve</p> <p>SMART GOALS</p>	<p>Our Goal:</p> <p>100% of patients undertaking a 75+ health assessment and Aboriginal and Torres Strait Islander health assessment aged 50+ will include an ACP discussion, commencing [insert date range]</p>
<p>Step 2: DO</p> <p>Outline the steps you will undertake</p>	<p><u>QI Lead: activity coordination</u> Conduct team meeting to discuss and agree on a plan to support introduction of ACP for patients undertaking a health assessment.</p> <p><u>Implement:</u> ACP Process Routine HA's</p> <p>Complete: ACP Implementation Checklist</p> <p>Document activity on QI Register</p>
<p>Step 3: STUDY</p> <p>What did you observe?</p>	<p>Observations</p> <p><u>Did you achieve SMART goal?</u></p> <p><u>QI Lead to facilitate team discussion at staff meeting</u></p> <ul style="list-style-type: none"> Evaluate whether the plan was executed successfully. Review any difficulties encountered. Review what worked or did not work. Review unexpected results. <p><u>Measurable outcomes:</u></p> <p><u>Quantitative data:</u></p> <p>Number of completed HA's including ACP discussion: _____</p> <p>Has there been an increase in completed ACP documents: _____</p>

Quality Improvement (QI) Plan-Do-Study-Act (PDSA)

QI activity focus / Objective		Proactively introduce advance care planning (ACP) discussions during routine Health Assessments (HA) (75+ and Aboriginal and Torres Strait Islander patients aged 50+)	
		Supporting RACGP Standards for General Practices 5 th edition criterion: GP2.1 Continuous and comprehensive care C2.1 Respectfully and culturally appropriate care	
QI activity lead/s			
Start measure	Baseline data Routine HA's do not include ACP	End measure	All routine HA's will include ACP from [insert date]
Start date		End date	

	<p>Are all patients booked for HA being introduced to ACP: _____</p> <p>Qualitative data: Check feedback from reception if there has been an increase in patients interested in ACP: _____</p> <p>Obtain feedback from GPs and nurses to see if the process is sustainable: _____</p>
<p>Step 4: ACT</p> <p>Will you adopt, adapt or abandon this change?</p>	<p>After evaluating outcomes and observations, choose an action below:</p> <ul style="list-style-type: none"> • Adopt: The practice will adopt an ACP as part of HAs • Adapt: Amend existing policy record changes and re-test with another PDSA cycle. • Abandon: Record which change idea you will test next and start a new PDSA

Quality Improvement (QI) Plan-Do-Study-Act (PDSA)

QI activity focus / Objective		Proactively introduce advance care planning (ACP) discussions during routine Health Assessments (HA) (75+ and Aboriginal and Torres Strait Islander patients aged 50+)	
		Supporting RACGP Standards for General Practices 5 th edition criterion: GP2.1 Continuous and comprehensive care C2.1 Respectfully and culturally appropriate care	
QI activity lead/s			
Start measure	Baseline data Routine HA's do not include ACP	End measure	All routine HA's will include ACP from insert date
Start date		End date	

Any other information?

Examples: notes, screenshots, graphs, context information, resources, Brainstorming

Resources:

Refer to the [Advance Care Planning Tool Kit webpage – Practice Assist](#)

Questions, Links and information:

- What is a smart goal?: [SMART Goals Cheat Sheet](#)
- How to document a PDSA? [Guide to documenting a QI activity as a PDSA](#)
- Does this need to be documented in a PDSA or can it be captured in a QI log? [Identifying and undertaking QI activities using PDSAs](#)

QI Quintuple Aims for health care improvement:



10 PIP QI Measures.

1. diabetes with HbA1c result
2. smoking status
3. weight classification
4. 65+ and Influenza Immunisation
5. Diabetes and Influenza Immunisation
6. COPD and Influenza Immunisation
7. alcohol consumption status
8. risk factors enable CVD assessment
9. cervical screening
10. diabetes & blood pressure

Building blocks

