

# Primary Care Navigator Practice Support Booking Links

The WA Primary Health Alliance's Primary Care Navigators are available to provide comprehensive support to General Practice teams. Support is accessible via email, phone, or video call, offering tailored advice and assistance with:

- Accreditation preparation
- Training and guidance on Primary Sense and the Primary Care Reporting Portal (PCRP)
- Updates and changes to the Medicare Benefits Schedule
- Support for MyMedicare
- Information on General Practice in Aged Care Incentive (GPACI) initiatives
- Staff training and education
- Up-to-date information relevant to general practice
- Quality improvement activities

Practice support sessions are tailored to meet the specific needs of your practice, facilitate the implementation of best practices, and ensure seamless navigation of available resources.

## Primary Care Navigators Booking links:

Area	Primary Care	Booking Link
Perth South West	Carley Owers	<a href="#">Carley Owers - WAPHA Primary Care Navigator</a>
Perth North East	Joanne Duncan	<a href="#">Joanne Duncan - WAPHA Primary Care Navigator</a>
Perth North West	Jenay Larson	<a href="#">Jenay Larson – WAPHA Primary Care Navigator</a>
Perth South East	Kate Mason	<a href="#">Kate Mason - WAPHA Primary Care Navigator</a>
Perth Metro	Kirstan Philpott	<a href="#">Kirstan Philpott - WAPHA Primary Care Navigator</a>
Country WA - South West & Great Southern	Natacha Smit	<a href="#">Natacha Smit - WAPHA Primary Care Navigator</a>
Country WA – Kimberley, Goldfields, Pilbara and Midwest (Virtual only)	Melissa Hopewell	<a href="#">Mel Hopewell WAPHA Primary Care Navigator - Virtual</a>
Country WA – Midwest, City of Greater Geraldton (Virtual and Onsite)	Melissa Hopewell	<a href="#">Mel Hopewell WAPHA Primary Care Navigator - Virtual</a> <a href="#">Mel Hopewell WAPHA Primary Care Navigator -Onsite Practice visit</a>

If you require additional information or experience any difficulties during the booking process, please contact the **Practice Assist Help Desk** at 08 6278 7900 or email [practiceassist@wapha.org.au](mailto:practiceassist@wapha.org.au).

WWW.PRACTICEASSIST.COM.AU

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*Whilst all care has been taken in preparing this document, this information is a guide only and subject to change without notice.  
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