



WA diphtheria outbreak: vaccine ordering

Vaccines required for **National Immunisation Program** activities (e.g. School Based Immunisation Program and recalls) should continue to be ordered via the usual process through the [Onelink portal](#).

State vaccine ordering process

- Additional dTpa vaccine stock has been procured to support the outbreak response in regional WA.
- Immunisation providers able to order vaccines can do so via the [Onelink portal](#) using the **Boostrix (Auth State) – Singles** and **Boostrix (Auth State) – 10-pack** products.
- The [WA Immunisation Schedule](#) and [WA Aboriginal Immunisation Schedule](#) have been updated to include the following individuals who have not received a diphtheria-containing vaccine in the past **5 years** and are not currently due a dose under the National Immunisation Program:
 - Aboriginal people residing in WA
 - non-Aboriginal people residing in the Kimberley, Pilbara, Goldfields or Midwest regions
 - people with regular face-to-face contact with Aboriginal communities in the Kimberley, Pilbara, Goldfields or Midwest (e.g. patient-facing healthcare or frontline workers who work, but may not reside, in these regions).
- Diphtheria **cases and high/medium-risk contacts** are eligible for a diphtheria-containing vaccine if it has been more than **12 months** since their last dose.
- Immunisation providers located in the Kimberley, Pilbara, Goldfields or Midwest regions may order stock for eligible individuals as outlined above; outside of these regions, only Aboriginal Medical Services, Community Health and Public Health Units, and selected approved general practices may order stock for eligible individuals.
- Immunisation providers are advised to **regularly review their vaccine stock levels** and anticipated vaccination activity, including clinics and outreach events, and submit orders in advance as required, while avoiding excessive forward ordering.
- Orders are generally delivered within **7-10 days of approval** on usual delivery days, but may take longer due to increased distribution demand (including influenza season). Earlier delivery may occur but cannot be guaranteed, and delays should be factored into planning clinics and events.
- Weekly ordering is available (7 days from the last order **approval date** shown in the [Onelink portal](#)). Orders submitted on Fridays may not be approved until the following Monday.

State vaccine ordering limits

The Public Health and Emergency Operations Centre (PHEOC) will monitor and approve each order as it is received and contact the immunisation provider if there are any queries or concerns. Weekly ordering limits will be applied to ensure equitable access and will be broadly based on:

- 100 doses for Aboriginal Medical Services
- 100 dose limits for Community Health and Public Health Units
- 50 doses for public hospitals
- 50 doses for community pharmacies
- 50 doses for general practice.

If additional vaccines are required, a note should be entered in the [Onelink portal](#) as per the usual process – for example, “Have a vaccination event planned and require 250 doses for 25 June 2026; have sufficient fridge space available”. The PHEOC team may contact the immunisation provider to confirm the number of additional vaccines required and that sufficient fridge space is available.

Vaccine order follow-up

If your vaccine order has not been received **after 10 days** since order approval, please email PHEOC@health.wa.gov.au with the order details so that the team may follow up.